

OneLegacy Donor Family Facebook Group Disclaimer Statement

Disclaimer and Terms of Use:

Welcome to the OneLegacy Donor Family Facebook Page. This page is administered by OneLegacy's Family Support Services Department (periodically during business hours Monday – Friday, 8:30am to 5pm) for the purpose of providing a forum for OneLegacy Donor Family Members to connect with and support one another along their grief journey. Referrals for grief support groups, individual, couples or family counseling can be made by contacting Family Support Services at 800-423-7220 or familycare@onelegacy.org or sending us a private message.

This group is set up as a Facebook "Private" group, which means nonmembers can search for the group on Facebook, however CANNOT join without permission from us, cannot see what group members post, nor can they see that you are a member of the group from your Facebook group list.

If you would like to add additional family members or close friends of the donor who you feel would benefit from the group, please send your request via email to familycare@onelegacy.org and copy (cc) the person you are requesting that we add. The e-mail should also include the donors first and last name, the person's name as it appears on Facebook who you would like to add to group and an acknowledgement that you are ok with adding them to the group. We will then e-mail them the disclaimer. After they agree to the disclaimer, we will invite them to join the group. NO add requests will be approved via Facebook request only.

Please adhere to the following terms of use when participating in conversation on this page. If you do not wish to abide by these terms, please exit the site and remove yourself from the group list:

Emergency Services: Although this site is periodically monitored by OneLegacy Family Support Services Staff, it is not monitored 24 hours a day, 7 days a week, and emergency support is not available through this site. If you are experiencing an emergency, life threatening situation, feeling suicidal or homicidal, or are aware of child abuse, elder abuse, or dependent adult abuse, immediately call 911 or go to the nearest emergency room.

Medical Advice: Specific medical advice can only be provided by a physician. OneLegacy Family Support Services Staff are not medical physicians. If you have

specific questions concerning your health or medical status, please consult your personal physician.

Privacy and Security: By its very nature, a social media site such as this cannot be considered private or secure. You must take appropriate steps to protect your personal information on the Web and on any social media site.

Personal Health Information: No one may use or disclose any member/patient identifiable information (except their own) of any kind on any social media without the expressed written permission of the member/patient. Even if an individual is not identified by name within the information you wish to use or disclose, if there is a reasonable basis to believe that the person could still be identified from that information, then its use or disclosure could constitute a violation of the Health Insurance Portability and Accountability Act (HIPAA) and OneLegacy's Corporate Compliance and Confidentiality Policy AD01-04 (v2). Content that includes personal health information that is not your own, cannot be posted to this site.

To protect the privacy of both donor families and recipients, OneLegacy adheres to established protocol that guides donor family-transplant recipient communications. As this Facebook page is an online communication forum for OneLegacy donor families only, OneLegacy will maintain its Facebook Page in accordance with the Donor Family and Recipient Correspondence Policy (DF09.03 [v3]) and Donor Family and recipient Direct Contact Policy (DF09.04 [v3]), as well as Facebook's terms of use and rules.

Proprietary Information: Facebook Group Members may not disclose any confidential or proprietary information of or about OneLegacy, its affiliates, vendors, or suppliers, including but not limited to business and financial information, represent that they are communicating the views of OneLegacy, or do anything that might reasonably create the impression that they are communicating on behalf of or as a representative of OneLegacy.

Removal of Content: OneLegacy Family Support Services reserves the right to delete user posts or content for reasons including but not limited to: posts contain confidential/proprietary information; content of posts conflicts with any OneLegacy policy; posts contain donor or clinical activity information; posts are unprofessional or inflammatory (i.e., libelous, defamatory, false, obscene, indecent, lewd, violent, abusive, threatening, harassing, discriminatory, etc.); posts adversely affect OneLegacy's mission; posts contain misinformation about donation or in general; posts contain anything that discourages donor designation; posts contain anything that adversely affects volunteer

involvement; and/or posts are overall offensive to supporters. Anyone who continues to disregard these guidelines will be blocked from the site.

Copyright/Trademark: Only post, upload or transmit content that you have copyrighted or have permission to post from the original source.

Self-Hosted Sites: Facebook group members must not say or suggest that the views and opinions they express related to OneLegacy and related to health care topics represent the official views of OneLegacy.

Products/Endorsements: We do not allow any posts that are considered endorsements of products or services. Additionally, users should not use this site to solicit contributions.

Thank you for visiting and supporting our page.

If you have comments or suggestions, please send us a private message.